

Newfoundland and Labrador Prescription Drug Plan

Biosimilars Initiative

Patient support programs and Infusion Clinics

Note: Patient Support Program and infusion clinic information has been provided to the Newfoundland and Labrador Prescription Drug Plan by the manufacturers and may not be available for all biologic products. Please contact the Patient Support Program or drug manufacturer directly for more information, or if you have questions about these services.

The biosimilars are listed in alphabetical order according to chemical name, under each chemical name, the applicable biosimilar brand names are listed alphabetically.

ADALIMUMAB

Abrilada (Pfizer)

The PfizerFlex Patient Support Program offers the following services:

- Care Coach Nurse as single point of contact
- Reimbursement navigation and financial assistance
- Bridging support/Therapeutic assistance
- Adherence calls and resources
- Patient/Disease monitoring
- Vaccine services
- Lab services
- Digital companion i.e. (Lyfe App for nutrition and lifestyle management)
- Drug coordination and delivery service
- Injection training (clinic, home, virtual)
- Telephone: 1-855-935-3539 Fax: 1-833-958-3539
- Email: abrilada@PfizerFlex.com
- Hours: Monday to Friday, 8:00 am to 8:00 pm EST

Amgevita (Amgen)

The Amgen ENTRUST Patient Services provides services to assist AMGEVITA patients in navigating their patient journey. Our services include:

- In-office nurse support for prescribers
- Reimbursement navigation
- Injection support
- Financial Assistance and Free of Charge goods (evaluated on a case by case basis)
- Testing /Lab work

Hours of Operation: Monday – Friday, 8 AM – 8 PM EST

Phone: 1-877-936-2735

Fax: 1-833-423-0252

Email: info@oneenliven.ca

amgevita@oneenliven.ca

Additional information regarding the PSP can be found on AMGEVITA.ca.

How to enroll: To enroll into the program, the patient or healthcare provider should complete and sign an enrollment form or contact the program for more details.

Hadlima (Organon)

HARMONY BY ORGANON™ Patient Support Program

The HARMONY BY ORGANON™ Patient Support Program provides eligible patients access to:

- A designated HARMONY BY ORGANON™ Coordinator
- Comprehensive reimbursement support and assistance with special authorization (SA) forms
- Financial assistance, temporary bridging, and coverage of additional doses when applicable
- Monitoring and lab testing support
- Vaccination support
- Paid subscription to the LyfeMD app, a lifestyle intervention-based program that focuses on nutrition, yoga, breathing, mindfulness, and physical activity programs.
- Additional services for HADLIMA®
- Coordination with patient's preferred pharmacy
- Self-injection training options to help patients get started on treatment
- On-going injection support
- Extended travel assistance program including a travel case and travel documentation

HARMONY BY ORGANON™ has a Patient Support Team and services to help create a personalized journey for those enrolled. We are an experienced partner that can help you support your patients through customized enrollment options and transition plans.

To enroll a patient in the HARMONY BY ORGANON™ Patient Support Program, please contact the Program:

Toll free number: 1-866-556-5663 (Monday to Friday 8:00 am to 8:00 pm EST)

Fax number: 1-866-240-4076

E-mail: info@harmonybyorganon.ca

Hulio (Viatris)

Throughout every stage of their Journey, the Viatris Advocate™ program is there to provide Hulio patients with support customized to their individual needs:

- Easy enrollment into the program via simplified auto-populating forms integrated to the majority of EMRs (electronic medical records)
- 1-on-1 Support with a dedicated patient care coordinator to help manage their condition. This includes optional pre-requisites coordination
- Reimbursement navigation and financial support
- Flexible medication delivery as required
- Options for in-person and/or phone or virtual injection training
- Patient dedicated website with video tutorials and information about biosimilars
- Dedicated patient resources i.e. starter kit, disease state brochures, instructions for use videos and injection work mats
- Adherence calls available at month 6

Hours: Monday to Friday, 8 am to 8 pm EST

Phone: 1-844-485-4677

Fax: 1-844-554-8546

Email: hulio@assistprogram.com

Hyrimoz (Sandoz)

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Hyrimoz and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

Idacio (Fresenius Kabi)

KabiCare is a responsive program, tailored to patients and health care providers. Offering high patient satisfaction through single point of contact Case Managers, reimbursement navigation, financial assistance, patient education nursing support as well as other services.

Hours of Operation: Monday to Friday 9:30 am to 5:30 pm Newfoundland time

Toll free number: 1-888-304-2034

Fax number: 1-888-304-2014

E-mail: info@kabicare.ca

Website: www.kabicare.ca

Simlandi (Jamp Pharma)

JAMP Care

JAMP Care is an established Patient Support Program with a focus on EASE OF USE and RESPONSIVENESS, INSPIRING CONFIDENCE AND TRUST in all we do!

JAMP Care is committed to providing PREMIUM CARE with RAPID RESPONSE times.

[JAMP Care \(jampcare-support.ca\)](http://jampcare-support.ca)

Phone: 514-953-9662

Yuflyma (Celltrion)

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, training and virtual administrative support
- Assess coverage options and answer financing questions.
- Investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

support@celltrionconnect.ca

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

Celltrion Healthcare Canada Limited

121 King Street West, Suite 1010, Toronto, Ontario, M5H 3T9

DENOSUMAB

WYOST (Sandoz)

The SANDOZ PLUS Bio Care™ Patient Support Program offers services designed to help Canadian patients who have been prescribed WYOST® and support them throughout their treatment.

If you have any questions or for additional support, please contact the SANDOZ PLUS Bio Care™ Patient Support Program:

Phone: 1 833 726-3690

Fax: 1 833 726-3698

Monday-Friday 8 AM-8 PM EST

ENOXAPARIN

Elonox (Fresenius Kabi)

Elonox® & Elonox® HP patients can receive assistance through KabiCare which is a highly flexible & responsive program that is tailored to patients and health care providers. Provides high patient satisfaction with a dedicated team of Case Managers offering reimbursement navigation, financial assistance, compassionate use (some restrictions apply), patient education support as well as other services.

Hours of Operation: Monday to Friday 9:30 am to 5:30 pm Newfoundland time

Toll free number: 1-855-473-5666

Fax number: 1-833-693-5666

E-mail: support@kabicare.ca

Website: www.kabicare.ca

Inclunox (Sandoz)

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Inclunox and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

<https://www.sandoz.ca/en/psp>

Noromby (Juno Pharmaceuticals)

No formal Patient Support Program, however Juno continues to support patients and health care professionals with materials available on our website:

<http://www.junopharm.ca/Noromby>

Redesca (Valeo Pharma)

Patient Support Program (PSP) – Redesca Santé

Compassionate card offered to patient who cannot pay for Redesca or Redesca HP.

Contact your Health Care Professional for more information.

To learn more about Redesca Santé: medinfo@valeopharma.com

ETANERCEPT

Brenzys (Organon)

HARMONY BY ORGANON™ Patient Support Program

The HARMONY BY ORGANON™ Patient Support Program provides eligible patients access to:

- A designated HARMONY BY ORGANON™ Coordinator
- Comprehensive reimbursement support and assistance with special authorization (SA) forms
- Financial assistance, temporary bridging, and coverage of additional doses when applicable
- Monitoring and lab testing support
- Vaccination support
- Paid subscription to the LyfeMD app, a lifestyle intervention-based program that focuses on nutrition, yoga, breathing, mindfulness, and physical activity programs.
- Coordination with patient's preferred pharmacy
- Self-injection training options to help patients get started on treatment
- On-going injection support
- Extended travel assistance program including a travel case and travel documentation

HARMONY BY ORGANON™ has a Patient Support Team and services to help create a personalized journey for those enrolled. We are an experienced partner that can help you support your patients through customized enrollment options and transition plans.

To enroll a patient in the HARMONY BY ORGANON™ Patient Support Program, please contact the Program:

Toll free number: 1-866-556-5663 (Monday to Friday 8:00 am to 8:00 pm EST)

Fax number: 1-866-240-4076

E-mail: info@harmonybyorganon.ca

Erelzi (Sandoz)

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Erelzi and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

Rymti (Lupin)

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Rymti and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

GLATIRAMIR ACETATE

Glatect (Pendopharm)

Ally, GLATECT Patient Support Program

The Ally Patient Support Program supports you and your GLATECT patients with:

- ✓ Copay coverage† and a Bridging program† for eligible patients
- ✓ Injection support and training
- ✓ Resource materials, including:
 - Patient Information Brochure and wallet card –
 - Step-by-Step Self-Injection Video Guide
 - For more information about the Ally Patient Support Program, call 1-833-ALLY100 (1-833-255-9100).
 - **How patients can enroll:** Via their neurologist or trained pharmacist using our enrollment form (*see attached files of the enrollment form*)

- **Phone number, fax, and email for Newfoundland and Labrador patients**
- Phone : 1-833-ALLY100 (1-833-255-9100).
- Fax: 1-833-255-9544.
- Email: ally@patientassistance.ca

- **Link to PSP website:** www.glatect.com

- **Hours of operation :** 8am to 8pm EST

INFLIXIMAB

Avsola (Amgen)

The Amgen ENTRUST Patient Services provides services to assist AVSOLA patients in navigating their patient journey. Our services include:

- In-office nurse support for prescribers
- Reimbursement navigation
- Injection support and infusion services
- Financial Assistance and Free of Charge goods (evaluated on a case by case basis)
- Testing /Lab work

Hours of Operation: Monday – Friday, 8 AM – 8 PM EST

Phone: 1-877-936-2735

Fax: 1-833-423-0252

Email: info@oneenliven.ca

Additional information regarding the PSP can be found on AMGEVITA.ca.
AMGEN ENTRUST's infusion network can be found at AVSOLA.ca.

How to enroll: To enroll into the program, the patient or healthcare provider should complete and sign an enrollment form or contact the program for more details.

Inflectra (Pfizer)

The PfizerFlex Patient Support Program offers the following services:

- Care Coach Nurse as single point of contact
- Reimbursement navigation and financial assistance
- Bridging support/Therapeutic assistance
- Adherence calls and resources
- Patient/Disease monitoring
- Vaccine services
- Lab services
- Digital companion i.e. (Lyfe App for nutrition and lifestyle management)
- Drug coordination and delivery service
- National infusion clinic network
- Phone: 1-855-935-3539 Fax: 1-833-958-3539
- Email: inflectra@pfizerflex.com
- Hours: Monday to Friday, 8:00 a.m. to 8:00 p.m.

SEE INFUSION CLINICS NEXT PAGE

EST Infusion Centers for Inflectra (Pfizer)

Clinic Name	Address	City	Province
Coverdale St-John's Stavanger	120 Stavanger Drive, Suite 102	St. John's	NL
St. John's	187 Lemarchant Road	St. John's	NL
Innomar Clarenville	105 Manitoba Drive, Suite 307	Clarenville	NL
Innomar Corner Brook	3 Herald Avenue Third Floor Suite 6	Corner Brook	NL
Innomar Gander	61 Elizabeth Drive	Gander	NL
Innomar Grand Falls-Windsor	32 Bond Street	Grand Falls Windsor	NL
Innomar Happy Valley-Goose Bay	4-176A Hamilton River Road	Happy Valley- Goose Bay	NL
Innomar St. John's	59 Airport Road	St. John's	NL
Bayshore - St. John's NL ICN	9 Paton Street	St. John's	NL

Renflexis (Organon)

HARMONY BY ORGANON™ Patient Support Program

The HARMONY BY ORGANON™ Patient Support Program provides eligible patients access to:

- A designated HARMONY BY ORGANON™ Coordinator
- Comprehensive reimbursement support and assistance with special authorization (SA) forms
- Financial assistance, temporary bridging, and coverage of additional doses when applicable
- Monitoring and lab testing support
- Vaccination support
- Paid subscription to the LyfeMD app, a lifestyle intervention-based program that focuses on nutrition, yoga, breathing, mindfulness, and physical activity programs.
- Coordination with patient's preferred pharmacy
- Extended travel assistance program including a travel case and travel documentation

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To enroll a patient in the HARMONY BY ORGANON™ Patient Support Program, please contact the Program:

Toll free number: 1-866-556-5663 (Monday to Friday 8:00 am to 8:00 pm EST) Fax number: 1-866-240-4076

E-mail: info@harmonybyorganon.ca

For the most updated Infusion Clinic Information for Renflexis please visit the following link:

[Infusion | Harmony Brenzys | HARMONY BY ORGANON \(harmonyorganon.ca\)](#)

RANIBIZUMAB

Byooviz (Samsung Bioepis Co. LTD)

Biogen ONE Ophthalmology Support Program (“Biogen ONE”) launched on March 1, 2023.

The Program is designed to support patients prescribed BYOOVIZ™ (ranibizumab injection). The core services of Biogen ONE are:

- BYOOVIZ First Dose Program - Clinics can access an initial supply of First Doses to be provided to patients upon initial appointment to avoid delayed therapy starts
- Field Case Manager Support – The main point of contact for the clinic, available to provide PSP materials (e.g., enrolment forms), patient resources, and clinic training on PSP
- Reimbursement Navigation – A dedicated reimbursement case manager will help patients explore insurance coverage and coordinate documentation
- Financial Assistance – The case manager will evaluate financial assistance options available to alleviate out-of-pocket expenses
- Patient Resources - Patients receive a Welcome Call and Welcome Kit, featuring an Amsler Grid to self-check vision. Online resources available at: www.biogentherapies.com

To enroll into the Program please contact your HCP to complete the Patient enrollment form.

For further information on the Program, please call 1-800-398-5552, open Monday to Friday (excl. holidays) from 8:00 a.m. – 8:00 p.m., EST, or via email at info@BiogenONEprogram.ca.

RITUXIMAB

Riximyo (Sandoz)

The SANDOZ PLUS Patient Support Program provides services that are designed to help patients get quickly started with Riximyo and support them throughout their treatment.

- Dedicated support team that is available to assist patients and Health Care Providers with reimbursement, paperwork, prescription renewal reminders, record keeping of patient documents and injection training services
- Seamless enrollment process flexible to Health Care Provider's preference
- Expert provincial reimbursement navigation and adapted financial assistance
- Injection services with tailored options for patient convenience
- Continually updated clinical support services for patients
- Services and support adapted to each patient category and age group
- Health management support and education for physicians, nurses and pharmacists
- Specific services to assist community pharmacists supporting patients on biosimilars

To enroll a patient or have any of your questions answered, please contact the SANDOZ PLUS Patient Support Program either through our toll-free number or email address and speak with your Case Worker and/or Field Case Manager.

Phone: 1-888-449-7673

Fax: 1-844-449-7673

Hours: Monday to Friday, 8am to 8pm EST

Ruxience (Pfizer)

- The PfizerFlex Patient Support Program offers the following services:
- Care Coach Nurse as single point of contact
- Reimbursement navigation and financial assistance
- Bridging support/Therapeutic assistance
- Adherence calls and resources
- Patient/Disease monitoring
- Vaccine services
- Lab services
- Digital companion i.e. (Lyfe App for nutrition and lifestyle management)
- Drug coordination and delivery service
- National infusion clinic network
- Injection training (clinic, home, virtual)

Phone: 1-855-935-3539

Fax: 1-833-958-3539

Email: ruxience@pfizerflex.com

Web: www.ruxience.ca

Hours: Monday to Friday, 8:00 a.m. to 8:00 p.m. EST.

SEE INFUSION CLINICS NEXT PAGE

Infusion Centers for Ruxience (Pfizer) – For specialists including Rheumatologists, Gastroenterologists, Dermatologists, Nephrologists, Neurologists, Respiriologists, and Internal Medicine with previously listed specialties. (Exception in BC – Multiple Sclerosis regardless of physician’s specialty)

City/Town	Clinic Name	Address
Corner Brook	Coverdale - Corner Brook	2 Herald Avenue
Gander	Coverdale - Gander	60 Memorial Drive
Grand Falls Windsor	Coverdale - Grand Falls-Windsor	28 Cromer Avenue
St. John's	Coverdale - St John's	427 Newfoundland Drive
St. John's	Coverdale St-John's Stavanger	120 Stavanger Drive, Suite 102
St. John's	St. John's	187 Lemarchant Road
Clareville	Innomar Clareville	105 Manitoba Drive, Suite 307
Corner Brook	Innomar Corner Brook	3 Herald Avenue Third Floor - Suite 6
Gander	Innomar Gander	61 Elizabeth Drive
Grand Falls Windsor	Innomar Grand Falls-Windsor	32 Bond Street
Happy Valley-Goose Bay	Innomar Happy Valley-Goose Bay	4-176A Hamilton River Road
St. John's	Innomar St. John's (PPC-Dr. Ohson-Derm)	59 Airport Road
St. John's	Bayshore - St. John's NL ICN	9 Paton Street

Truxima (Celltrion)

Truxima Teva Support Solutions (Truxima® TSS)

Truxima® TSS offers the following services to patients currently on Truxima®:

- Unique point of contact
- Reimbursement navigation
- Financial assistance
- Site-of-care coordination
- Infusion appointment scheduling

Phone: 1-877-714-2469

Fax: 1-833-981-2254

tss.info@truximacanada.com

Hours: Monday to Friday, 8am to 8pm EST

Ustekinumab

Jamteki (Jamp Pharma Corp.)

Patients being prescribed JAMTEKI™ will benefit from JAMP Care. JAMP Care is the Patient Support Program (PSP) that supports all products sold by JAMP Pharma Corporation for which a PSP is required. Services that will be provided for JAMTEKITM include:

- Fast reimbursement navigation support
- Bridging (as needed)
- Financial assistance (including Quebec)
- Dedicated Local Nurse Field Case Managers as Single point of contacts enrollment support, injection training, and help throughout the patient's journey
- Flexible and easy enrollment process with turnkey Clinical Lab & Vaccination test support to get patients on therapy quickly

For more information on JAMP Care, please contact the following:

JAMP Care (jampcare-support.ca)

Téléphone: 1-855-517-0710 Télécopieur: 1-855-437-1490

Courriel: Jamteki@JampCarePsp.ca

Steqeyma (Celltrion Inc.)

The CELLTRION CONNECT™ Patient Support Program is designed to provide patients with comprehensive and personalized support throughout their treatment journey.

- Access to educational materials and resources, including a nurse case manager, if required.
- Treatment education, training and virtual administrative support
- Assess coverage options and answer financing questions.
- Investigate financial options for the portion of their treatment costs that are not covered by insurance plans.
- Coordination with pharmacies to offer home delivery of their medication (if applicable).
- Help connect with other patients and other resources in the community.

Contact us at

Tel: 1-855-966-1648

Fax: 1-855-966-2223

support@celltrionconnect.ca

Our call centre hours are Monday to Friday 8 am to 8 pm EST, not including statutory holidays.

Celltrion Healthcare Canada Limited

121 King Street West, Suite 1010, Toronto, Ontario, M5H 3T9

Wezlana (Amgen)

The Amgen ENTRUST® Patient Support Program provides services to assist Wezlana™ (ustekinumab) patients in navigating their patient journey. Our services include:

- Dedicated Amgen Entrust Case Manager (Nurse)
- Reimbursement Navigation
- Injection Services and Training
- Infusion Services
- Financial Assistance (for qualifying patients)
- Bridging and Dose Escalations (for qualifying patients)
- Lab Testing
- Vaccine Coordination
- Reminders and Patient Education Materials

Hours of Operation: Monday – Friday, 8 AM – 8 PM EST

Phone: 1-877-936-2735

Fax: 1-833-423-0252

Email: info@oneenliven.ca

wezlana@oneenliven.ca

Additional information regarding the PSP can be found on WEZLANA.ca.

How to enroll: To enroll into the program, the patient or healthcare provider should complete and sign an enrollment form or contact the program for more details.